

Midland Metropolitan University Hospital An update on progress – Richard Beeken- CEO 13th September 2023 Sandwell and West Birmingham



Getting to know Midland Met - a recap

Midland Metropolitan University Hospital will be our acute centre for care and includes:

- A purpose-built emergency department with co-located imaging and diagnostic services.
- A dedicated children's emergency department and assessment unit.
- Operating theatres for both emergency and major planned surgery.
- A midwife led birth unit next to a delivery suite, two maternity wards and an antenatal clinic, plus a neonatal unit.
- Same day emergency care for adults.
- Sickle cell and thalassemia centre.

Patients can expect to receive all of this as a standard part of our care model:

- The same high standards any day of the week with senior doctors leading expert clinical teams.
- Diagnostic tests including x-ray, MRI and CT scans, plus other tests for urgent care.
- Our Winter Garden and outdoor spaces are designed to help patients stay active.







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Our latest progress video highlights some of our main achievements...





The benefits of our new hospital

The hospital will house state-of-the-art equipment to support faster diagnosis and improve patient outcomes.

- It will be home to 11 emergency, trauma and elective inpatient operating theatres, maternity theatres and 15 birthing rooms for maternity services.
- The wards and rooms centre on patient wellbeing. All bedrooms have an external view onto one of the courtyards or surrounding areas of the hospital.
- The design includes 50 per cent single rooms with en-suite shower rooms in the main ward areas which will reduce the risk of spreading infections.
- The hospital provides a dementia friendly environment. Colours and clear bed numbers will help patients identify where they are. Layouts of wards will be the same, with each group of four beds within a ward having a different colour theme.











Whilst Midland Met will care for patients that need emergency care or a stay in hospital, most outpatient care, day-case surgery and routine diagnostics remain at the Sandwell and City Hospital sites. This includes

- A 24/7 urgent treatment centre in Sandwell.
- Birmingham Treatment Centre and Birmingham and Midland Eye Centre (BMEC) at City Hospital.
- Provision for step down / rehab facilities.

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Significant changes are continuing to take place in our community and primary care services so that even more care can be provided in people's own homes.







Unnecessary attendances are prevented	Unnecessary admissions are prevented	Length of stay is no longer than medically required	Discharge to the most appropriate place	Readmission is prevented
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...and to ensure...

Patient experience is maintained or improved Care quality is maintained or improved

Organisational performance is maintained or improved

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Clinical services transformation

In preparation for the opening of Midland Met, crucial work is being undertaken across 12 areas to transform our services, focusing on our acute care model. It comprises of these services.

Emergency Department 2 site to 1	Senior decision making supported by rapid diagnostics to support right care right place.	Acute therapies 2 sites to 3	Extended working hours will enable patient therapy provision to support earlier discharge.
Same Day Emergency Care 2 site to 1	Expansion of same day emergency care (SDEC) pathways to optimise ambulatory care, reducing admissions and assessment unit demands.	Imaging 2 sites to 3	Improved turnaround times will support rapid decision making at the front door. Demand management and artificial intelligence will improve efficiency.
Assessment Units 2 site to 1	Rapid diagnostics and decision making over seven days to reduce length of stay (LOS) in assessment units.	Endoscopy 2 sites to 3	Separation of inpatient and outpatient endoscopy to the treatment centres and Midland Metropolitan University Hospital to support patient flow and productivity.
Older peoples Care & Frailty 2 site to 1	End to end acute and community care will prevent patients being admitted unnecessarily or reduce LOS if admitted.	Place Partnership	Community beds and home-based services right sized to enable increased supported discharge from acute settings.
Stroke Decoupling	Rehabilitation to be provided in a community setting to improve patient care, end of life experience and release acute beds.	Theatres 2 sites to 3	Increased use of day case pathways with day case activity split from elective and emergency activity will improve.
Cardiology Increased use of ambulatory pathways and day case procedures will prevent patients being in hospital unnecessarily.		Enhanced Care	Provision of a post anaesthetic care unit (PACU) and ward based enhanced care to support care pathways.
11			NHS

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OUR FUTURE SERVICE MODEL BY SITE

DUDLEY ROAD SITE (City Hospital)

BIRMINGHAM TREATMENT CENTRE
OUTPATIENT SERVICES Including: • General clinics for multi-speciality use. Bespoke OP services • ENT and SLT • Breast services • Gynaecology & Colposcopy • Hearing Services • Orthopaedic & Fracture Clinic • Oral Surgery (TBC)
DIAGNOSTIC
Endoscopy Unit
 Imaging (PF, US, MRI, CT) Phlebotomy
Cardiac Diagnostics Respiratory Physiology (main dept)
DAY TREATMENT
Day Surgery Unit (6 theatres) & minor ops
OTHER
Pharmacy Besearch

OUTPATIENT SERVICES Including: Dermatology Cardiac Rehabilitation Pain Management Clinics Therapy Services (Rehab, OT, Neurology, SLT, MSK) Dietetics **DGM Building**

SHELDON

 Clinical Admin National Poisons Information Service (NPIS)

.

BIRMINGHAM MIDLAND EYE **CENTRE** (BMEC)

OUTPATIENT & DIAGNOSTIC SERVICES

- Ophthalmology clinics (adults & children) Glaucoma clinics
- Visual Function dept Orthoptics
- Optometry
- Other specialist eye diagnostics Behcets Service
- Medical Illustration

OPHTHALMOLOGY A&E

DAY TREATMENT Ophthalmology Day Surgery

(adults & children)

- OTHER
- Clinical Admin Training facilities

MIDLAND METROPOLITAN UNIVERSITY HOSPITAL

URGENT TREATMENT CENTRE

ACUTE INPATIENT BEDS: 732

- 13 Adult wards (32 beds each) including coronary care (14) beds, hyper acute stroke (6) beds & level 1 beds (16 distributed within wards)
- 2 Maternity wards (56 beds) 30 Critical Care beds
- 36 Neonatal cots
- 50 Paediatric beds (& 6 day case spaces) . 108 AMU beds & 24 Same Day
- Emergency Care trolleys

EMERGENCY / ELECTIVE SURGERY / DAY CASE

- Emergency Department
- 2 Trauma theatres
- 2 Emergency theatres 7 Elective theatres
- 2 Maternity theatres
- 15 Delivery Suites
- 6 Birthing centre
- Medical Infusion/Procedure Suite & SCaT

DIAGNOSTIC

- Endoscopy Unit Cardiac Interventional Suite (2 cardiac labs) Imaging (Plain x-ray, US, Ante Natal US. MRI (1), CT (2), Physics & Nuclear Medicine, IR) Medical Illustration (inpatient support) Essential Service Laboratory Medical intervention unit
- Cardiac Diagnostics (main dept) Respiratory Physiology (inpatient support)
- Neurophysiology (inpatient support)

OUTPATIENT SERVICES (Bespoke)

 Antenatal Care and phlebotomy Paediatrics (including audiology test room, orthoptic consulting rooms) Urodynamics

OTHER

Mortuary

- · Research Pharmacy
- Clinical and Corporate Administration
- Education Centre Multi faith Centre

· Integrated discharge hub

- Chemotherapy Services
- DAY TREATMENT Medical Infusion Suite

Education Centre

· Day Surgery Unit (4 theatres)

Community Intermediate Care Beds ROWLEY REGIS HOSPITAL

Community

Intermediate

Care Beds

SANDWELL

Ophthalmology

Paediatrics

Dietetics

Facility

DIAGNOSTIC

MRI, CT) Medical Illustration

Phlebotomy

OTHER

Trust Headquarters

Pharmacy

Occupational Health Department

Mortuary (main dept inc. PM)

Research (main dept)

Cardiac Diagnostics

Respiratory Physiology

Pathology (specialist labs)

Integrated discharge hub

Endoscopy Unit.

Dental

ENT

TREATMENT CENTRE

OUTPATIENT SERVICES

Bespake OP Services including:

Gynaecology + Colposcopy

Orthopaedics & Fracture Clinic

Midwifery led Antenatal Care

· Therapy Services - (MSK, Hand Therapy,

· Cardiac Rehabilitation Clinical Research

· Imaging (Plain x-ray, US, Anteinatal US,

Neurophysiology Service (main dept)

SANDWELL URGENT

TREATMENT CENTRE

PRIMARY CARE

GP practice

Clinical and Corporate Admin Academic &

Orthotics (main dept)

SLT. OT. Foot health)

General clinics for multi speciality use

OUTPATIENT SERVICES

- General clinics for multi-speciality use including:
- Community Clinics
- Ophthalmology
- Dental
- Urology
- · Gynaecology (community)
- ISHUS
- Dietetics
- · Children's services
- Therapy Services (MSK, Rehab, SLT, OT, Foot health)

DIAGNOSTIC

- Imaging (Plain x-ray, US) Phlebotomy
- ECG

PRIMARY CARE COMMUNITY Admission Avoidance Service

URGENT COMMUNITY RESPONSE

ADMISSION AVOIDANCE

VIRTUAL WARDS

OTHER

 Clinical and Corporate Admin Main Catering Unit

DAY TREATMENT

· Heart of Sandwell Day Hospice

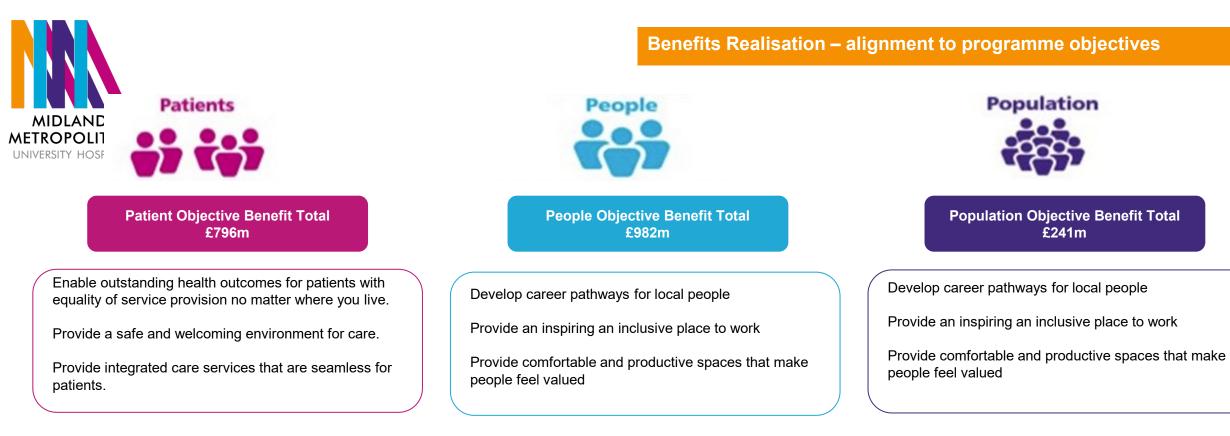


COMMUNITY SERVICES

ICARES, District Nursing, ESD Stroke Team, School Nursing, Health Visiting, Specialist Nursing Teams (Continence, Heart Failure, Diabetes, Falls), ISHUS, Community Rehabilitation Teams, Case Management Team, Foot Health, Admissions woidance Team, HAPO, MSK Clinics, Hand Therapy Service, Specialist Diabetes Service, Community Paediatric Nursing, Specialist Nursing & Therapy Teams, Respiratory Team, HIV Clinic, GP practices & other primary care services.







Patients – top 3 benefits		£M
Reducing the acute bed base		448
Split of Elective and ED		244
Agency Savings		39
TOTAL PATIENT RELATED BENEFITS		796
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People – Top 3 benefits	£M
Consultant Journeys	356
Employment GVA	217
Staff Satisfaction Increase	172
TOTAL PEOPLE BENEFITS	982

Population – Top 3 benefits	£M
MMUH Construction GVA	142
Homes England GVA	41
Homes England Council Tax	23
TOTAL POPULATION BENEFITS	NH ²⁴¹
Sandwell and West Birmingham	

NHS Trust

The MMUH programme of service transformation, workforce redesign, and building construction, is the biggest such development on-going in the English NHS at the this.

To ensure that we can fit effectively in the new hospital we have a plan to reduce the number of occupied inpatient beds 'on year.

We have successfully progressed the 62 bed-closure plan with a total of 32 beds now closed and a further 30 due for closure by October 2023. To ensure that we can safely close unfunded beds and mitigate against any risks, our teams are achieving this through multiple schemes aimed at admission and attendance avoidance.

These include Urgent Community response, frailty same day emergency care (FSDEC), medical and surgical SDEC, virtual wards and care homes admission avoidance. All these schemes are starting to meet or even exceed the expectations that we have of them

Would not be possible without our partners at 'Place level – SMBC; Adult Social Care, Integrated Care Board, local GPs and colleagues in the voluntary and 3rd sector.





Employment

Are we recruiting more roles at Midland Met?

- The Trust board have agreed to 484 more staff at Midland Met and there are a number of active recruitment campaigns underway to support us in being fully staffed.
- We hosted a dedicated consultant open day on 7 July at Midland Met to support our objective to recruit to some of these roles.
- We are also focusing heavily on local employment for local people with a target of over 35% of jobs for local residents,











Supporting local employment

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- The MMUH programme set ambitious targets for ensuring over 35% of residents work in or supporting the new hospital
- The SWAP Programme involves us working with Sandwell College to develop course to upskill local people and help them gain employment
- The recruitment teams working closely with widening participation teams has been successfu in offering 14 ward service officer roles through this scheme
- We are also working on developing this further to bring in health care support workers.
- This is critical to us doing our bit to improve not just health, but the life chances for local people.







Connecting our communities

We are fortunate across Sandwell and West Birmingham to have strong relationships across MIDLAND METROPOLITAN UNIVERSITY HOSPITAL We are fortunate across Sandwell and West Birmingham to have strong relationships across health, social care and the voluntary, community and faith-based sector including those grass routes organisations who live and work in our communities, supporting local people



Sandwell and Vest Birmingham

We are recruiting Members for our first Hospital Young People's Forum Are you aged 13-21? Interested in Health?

Want to know more about our hospitals & community services?



Sandwell and West Birmingham Hospitals MHS Trust is excited to announce that we are recruiting for our first ever Young People's Farum and wo are looking for young people across Sandwell and West Birmingham to be part of it.

What is all The perpresent our forum is the give young people o white, to work with us mit talk us about the good will and high us model the drives thange batter at it is an opportunity to help shape future services A great way to ment alther young people interested in th A Jil expenses are assessed – travel, food, drinks

nterested? Join us on Thursday 25th August at 6.00pm in the Education Centre, andwell Hospital, Hallam Street, West Bromwich, B70 4HJ Mass dros us are small at web anogenerat@wis.aut wild our webits for more information www.selfd













We are completing public engagement across the 12 core transformation areas. So far, we've:

- Completed our day case surgery conversation.
- Our stroke services conversation is in progress.

We have undertaken near neighbours' events in early 2023 and planned again early 2024. Speaking to over 900 local residents and listening to their concerns and ideas.

During 22/23 we have talked to residents of Sandwell at Town Teams led by HealthWatch and more to come .

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And we are on the move......

Our **Midland Met Mobile** is hitting the road! We've transformed a disused patient transport van into a rolling billboard for the brand-new hospital, all part of an effort to connect with our communities.

Our goal? To make sure that every resident of Sandwell and West Birmingham knows that Midland Met is on the horizon and here to transform their healthcare for years to come.

You'll see our van at libraries, shopping centres, and the heart of the community, sparking conversations about our upcoming hospital and how it will affect everyone around us.

We'll be taking our messages out into the community, driving into each one of our neighbourhoods. We know that we have strong communities around us, but we must engage and enable them to feel a belonging to our new hospital. (locations available on website from Sept 23)

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We have hosted several visits over the past year with key stakeholders including John Spellar, MP for Warley who visited in May

He was encouraged to see the pace encouraged by which construction was moving and the finished rooms are very impressive. He said that 'The Trust management team is focused on completion, and it is reassuring to see that both the community's wealth and health are big factors in this development. The regeneration of the area has already helped create jobs and new career opportunities and is impressive'.

During stakeholder visits we have articulated the radical changes we need to make to how we deliver community and acute services, to deliver the benefits (clinical, environmental, financial) that we know that MMUH can bring.

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Transport and Connectivity

What will the transport links to Midland Met be?

Whilst Midland Met has been designed to accommodate plenty of covered parking within the building for staff and patients, there are several programmes to support sustainable travel.

Bike lanes from Sandwell and Birmingham will converge on Midland Met, the canals are being redeveloped to offer a scenic route to site and buses will be regularly scheduled, arriving and departing from the front of Midland Met.

We are working with Transport for West Midlands on the public transport routes with potential for on site bus stops and a new bus route.

And plans to help support routes for local residents of the Sandwell Borough











Economic

- Increasing skills, employment and wages, attracting new businesses and investment, redevelopment of brownfield land.
- Encouraging new housing and infrastructure investment.

Social and cultural

• Interventions which promote health and wellbeing, strong and engaged communities, arts and culture.

Environmental

- Sustainability and net zero carbon.
- Active travel initiatives, accessible green space and measures to reduce air pollution.

Effective delivery requires:

- Leadership and vision.
- Collaborative working and partnerships.
- Aligning resources.

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- Midland Met learning campus
- Partnership with the Sandwell College, Aston and Wolverhampton universities, incorporates The Learning Works.
- Focus on skill shortages across additional clinical services, allied health professionals and nursing and midwifery.
- Provides pathways into long term employment for residents and will accelerate the delivery of transformational regeneration in the area.







- 1280 learners will be assisted every year across a range of short and longer term courses.
- Includes community space; the design will encourage the community to engage, explore and seek out opportunities.
- Circa £15.7m capital requirement £12.9m already secured from the Towns Fund government programme.
- Gateway location on our own land at the front of Midland Met students will be able to connect training to real life experience.

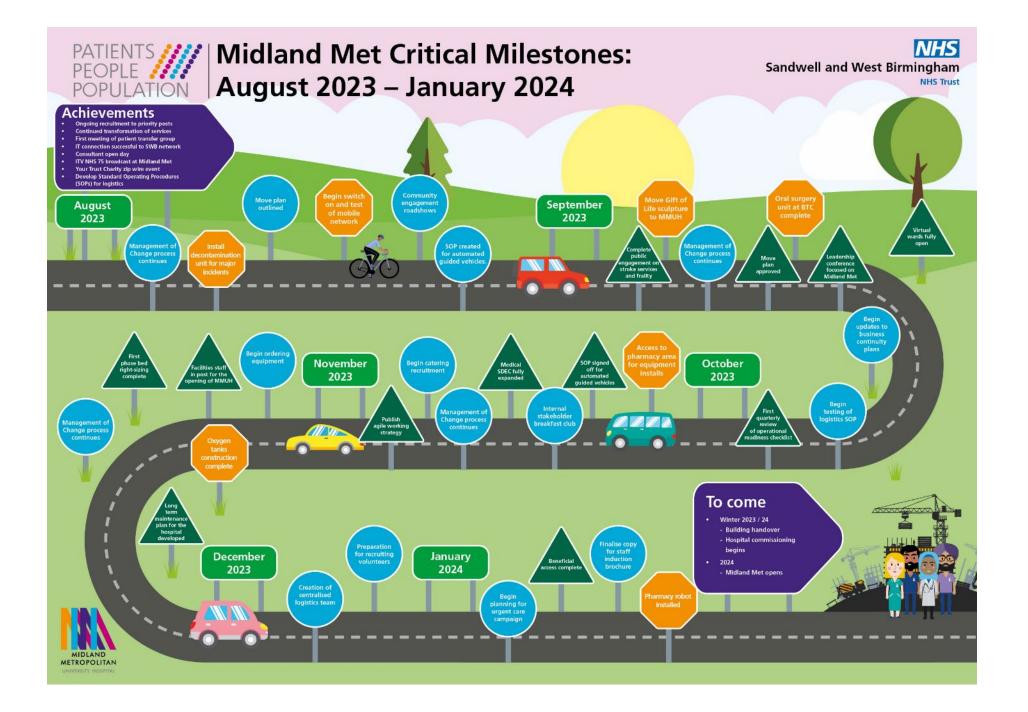






Opportunities at or close to Midland Met

- Midland Met learning campus.
- Community garden.
- New housing mixed modes, apartments and houses.
- Employment opportunities, commercial and retail.
- Education from 16+ through to university level.
- Improved connectivity between canal tow path and hospital site.
- Active travel opportunities bike lanes connecting Sandwell and Birmingham.





•We continue to drive excellent work on community engagement for the new hospital

•Have developed our work hosting strategic planning workshops with councils and ICB leaders, on how to regenerate and improve the corridor of land between MMUH and Birmingham City Centre

•City Hospital site long term redevelopment plans

•Made considerable progress on building the MMUH Learning Campus, in partnership with further education institutions

•Successfully progressing employing local people to work at the Trust and targeting those currently on benefits, to work in the wide variety of roles a Trust of our size can offer

•Continue to progress the redesign for acute medicine, stroke, and community admission avoidance services, to continue to reduce bed occupancy and length of stay

•Work with colleagues to ensure they are ready and able to undertake their role should they be asked to relocate to the MMUH as part of their job









Thank you for listening Any Questions?

